



MANAGEMENT POLICY

Northstar Poland Sp. z o.o. designs and manufacture fireplace surrounds, fireplace inserts, stoves and decorative accessories according to own designs or individual orders.

We make every effort to ensure that our products are in harmony with the environment, with the quality objectives, aesthetically pleasing, reliable and safe.

In order to meet the challenges put before our Company by customers, we commit to:

- meet the requirements of ISO 9001, ISO 14001, internal requirements of the Company and for continuous improvement of the effectiveness of the Integrated Management System
- provide products with high efficiency and low pollution
- ensure the stable quality of our products
- comply with legal, normative and other requirements concerning the organization
- manage the risk in a way that minimizes the impact of the threats on the company management
- achieve highest possible customer satisfaction, combined with the benefits of business,
- maintain a professional and integrated team of employees interested in the success of the Company and to systematically improve their qualifications and skills
- the full commitment of management and employees of the Company for the joint implementation of this policy
- prevent and minimize negative impact on the environment especially in terms of waste
- continually improve cooperation with suppliers to ensure the quality of delivered products
- maintain a good working environment according to current regulations

I declare that the constant supervision of compliance with the rules and procedures established by the Integrated Management System and the provision of adequate resources and means to implement this policy I consider to be one of my main goals.

Stian Varre
President of the board of Northstar Poland Sp. z o.o